**Completing your loss of notice claim online**

You have told us you wish to claim compensation for loss of notice following your recent redundancy. You can now complete your claim online. Online claims are paid on average 5 times quicker than paper claims.

To start a claim online you need to:

**Go online to complete your claim**

1. Visit [rp2-pre.redundancy-payments.org.uk/claims/start](https://rp2-pre.redundancy-payments.org.uk/claims/start)
2. Click **Start now**

**What you are unable to get online**

If you have trouble getting online you can:

* ask your colleagues, family and friends for help
* visit your local public library or Citizens Advice Bureau, or to find your nearest location to use the internet call 0800 771234
* call us on 0330 331 0020 and select option 2

**What you need to make a claim**

You will need the following to make a claim:

* your National Insurance number
* your email address

If you don’t have an email address you will need to obtain one. We will use this to contact you.

**Completing your claim**

Completing a claim takes between 10 and 20 minutes.

If you don’t enter any information for more than 30 minutes, your claim will time out and you’ll need to start again.

**Receiving your claim**

You’ll receive the statutory notice entitlement of up to a maximum of £464 per week. Any earnings or benefits you received during this notice period will be deducted.

We aim to pay 80% of claims within 21 days.

**Is it safe to make a claim online?**

We take data security seriously to ensure your information is private. For more information visit [www.gov.uk/insolvency-service/personal-information-charter](https://www.gov.uk/insolvency-service/personal-information-charter)

**Contact us**

You can contact us in the following ways:

* email us at [redundancypaymentsonline@insolvency.gsi.gov.uk](mailto:redundancypaymentsonline@insolvency.gsi.gov.uk)
* visit us online at [www.gov.uk/insolvency-service](http://www.gov.uk/insolvency-service)
* call the Redundancy Payments Service Helpline on 0330 331 0020 and select option 2

**Other ways to complete your claim**

****If you do not wish to complete your application online, complete the paper form and return it to the address on the back of the form.